ACSON MONTHLY PROMOTION T&C - June 2025

1. GENERAL

- i. The following terms and conditions govern mainly June 2025 Promotion that is made available by Acson Malaysia Sales & Service Sdn Bhd (the "Acson Malaysia", "we", "our" or "us"). These Terms and Conditions represent the whole agreement and understanding between Acson Malaysia and the individual or entity who participates in the promotion ("participant", "customer" or "you").
- ii. Acson Malaysia reserves the right, in its sole discretion, to change or modify these Terms and Conditions at any time, with or without notice. You are responsible for periodically reading this document to review the then-current terms and conditions to which you are bound.

2. <u>NEW PRODUCT LAUNCH PROMO – ACSON DESKTOP AIR PURIFIER (ADP10B)</u>

- (a) The new launch promotion period is valid from **3 June 2025 to 17 June 2025**, and has been **extended to 23 June 2025**. Any further changes will be subject to official updates announced by the organizer.
- (b) This new launch promotion applies exclusively to purchases of the Acson Desktop Air Purifier (Model: ADP10B) made during the promotional period.
- (c) Early Bird Free Gift (GWP) Customers who purchase the ADP10B within the promotion period are entitled to ONE (1) Extra complimentary Desktop Air Purifier Filter.
- (d) The GWP free filter will be included and delivered together with the purchased unit in the same parcel.
- (e) This promotion is applicable to Acson Online Store, Acson Official Store in Shopee, and Acson Official Store in Lazada.
- (f) Free shipping is applicable for all products.

3. PRODUCT PROMOTION MECHANISM & PERIOD

i. (Syioking Father's Day Specials!)

Online Store:

- (a) Acson Syioking Father's Day Specials! vouchers and voucher mechanisms are stated as below:
 - i. **[MINSPEND300]** RM30 OFF, min spend RM300, applicable for Water Heater Series only. This is an unlimited voucher usage for customers.
 - ii. **[MINSPEND2000]** RM100 OFF, min spend RM2000, applicable for air conditioners and portable air conditioner only. This is an unlimited voucher usage for customers.
 - iii. [BUNDLEBUY] RM40 OFF, min spend RM300 and min 2 items purchased, applicable for all lifestyle products and accessories. This is an unlimited voucher usage for customers.

- iv. **[MINSPEND100]** RM10 OFF, min spend RM100, applicable for lifestyle products and accessories. This is an unlimited voucher usage for customers.
- v. **[MINSPEND30]** RM5 OFF, min spend RM30, applicable for lifestyle products and accessories. This is an unlimited voucher usage for customers.
- vi. **[MINSPEND500]** RM20 OFF, min spend RM500, applicable for lifestyle products and accessories. This is an unlimited voucher usage for customers.
- vii. [MINSPEND1000] RM30 OFF, min spend RM1000, applicable air conditioners, portable air conditioner, lifestyle products and accessories. This is an unlimited voucher usage for customers.
- (b) You may find the mentioned vouchers in (a) above on your shopping cart page. Please take note that the voucher is not stackable with other vouchers used.
- (c) Acson Gift with Purchase (GWP) available in from 5 June 2025 onwards until 1 July 2025:
 - i. Acson Online Store Inverters GWP TNG eWallet Reload PIN RM50 Customer can expect to receive the PIN via their email and WhatsApp phone number within 35 - 40 working days. Customers are strongly advised to check both their email and WhatsApp regularly to avoid missing out on the PIN delivery. It is the customer's sole responsibility to redeem the PIN before its expiry date. Acson will not be held responsible for any unredeemed, expired, or missed PINs, and no reissuance or extension will be entertained under any circumstances.
- (d) Syioking Father's Day Specials! promotion will run from 5 June 1 July 2025, whereby any purchases made thereafter shall not be entitled to the promotion.
- (e) Free shipping is applicable for all products.

Shopee:

(a) Acson Syioking Father's Day Specials! promotion, campaign vouchers and free shipping vouchers are subject to platform approval and/or platform distribution, whereby any purchases made thereafter shall not be entitled to the promotion.

Lazada:

- (a) Acson Syioking Father's Day Specials! promotion, campaign vouchers and free shipping vouchers are subject to platform approval and/or platform distribution, whereby any purchases made thereafter shall not be entitled to the promotion.
- (b) Acson Gift with Purchase (GWP) available in from 1 June 2025 onwards until 1 July 2025:
 - i. Acson Online Store Inverters GWP TNG eWallet Reload PIN RM50

- (c) Referring to (b), To be eligible for the RM50 TNG eWallet Reload PIN, please ensure all of the following steps are completed:
 - i. Submit your correct registered email address via this chat by 8 July 2025.
 - ii. Click "Order Received" on Lazada once you've received your order.
 - iii. Once both steps are completed, you can expect to receive the TNG Reload PIN via email and WhatsApp from Acson Malaysia (+603-7964 8200) within 35 to 40 working days.
 - iv. Customers are strongly advised to check both their email and WhatsApp regularly to avoid missing out on the PIN. It is the customer's sole responsibility to redeem the PIN before its expiry date. Acson will not be held liable for any unredeemed or expired PINs, and no replacements or extensions will be entertained under any circumstances.

4. SHOPEE BRAND MEMBERSHIP PROGRAM – PRODUCT REDEMPTION

- a) Product redemption under the Shopee Brand Membership Program is available since 5 December 2024.
- b) Members can redeem the following products listed under the Shopee Membership section of Acson Shopee Malaysia:
 - i. Mini USB Table Fan
 - ii. Aroma Diffuser Speaker (White)
 - iii. Foldable Floor Fan
 - iv. Air Purifier
- c) The terms and conditions for product redemption are set by Shopee and are subject to amendments at Shopee's discretion without prior notice.
- d) Members of the Shopee Brand Membership Program are advised to review the membership details, terms, and conditions regularly—both before and after joining the program.

5. AIRCOND CLEANING SERVICE PROMOTION MECHANISM & PERIOD

- i. To be eligible for the promotion, customers must register an account and make a valid purchase on our official online store or MyAcson App and apply code JUN66/JUN66AP/JUN66WA/JUN66EM.
- ii. The promotion period is from 01 June 2025 30 June 2025.
- iii. This promotion is only valid for purchases of cleaning service for wall mounted type or ceiling cassette type on our official online store & MyAcson App.
- iv. Purchase Guarantee Benefits:
 - a. Guarantee 60 days workmanship.
 - b. Guarantee RM66 instant discount for every package purchased.

- c. Guarantee RM10 TnG Reload Pin for every package purchased.
- d. Guarantee Extra RM40 TnG Reload Pin for order with 2 units & above.
- v. Service Package Calculation Example:
 - i. Acson Online Store:
 - a. For purchase 1 set of WM Indoor Only 1.0/1.5HP:
 RM200 RM66 instant discount = RM144 + RM10 TnG
 Reload Pin
 - b. For purchase 2 sets WM Indoor Only 1.0/1.5HP:
 2 x (RM200 RM66 instant discount) = RM 268 + RM20 TnG Reload Pin + RM40 Extra TnGo Reload Pin
 - c. For purchase 3 sets WM Indoor Only 1.0/1.5HP:
 3 x (RM200 RM66 instant discount) = RM 402 + RM30 TnG Reload Pin + RM40 Extra TnGo Reload Pin
 - ii. MyAcson App:
 - a. For purchase 1 set of WM Indoor Only 1.0/1.5HP:
 RM200 RM66 instant discount = RM144 + RM10 TnG
 Reload Pin
 - b. For purchase 2 sets WM Indoor Only 1.0/1.5HP:
 2 x (RM200 RM66 instant discount RM10 volume discount) = RM 248 + RM20 TnG Reload Pin + RM40 Extra TnGo Reload Pin
 - c. For purchase 3 sets WM Indoor Only 1.0/1.5HP:
 3 x (RM200 RM66 instant discount RM10 volume discount) = RM 372 + RM30 TnG Reload Pin + RM40 Extra TnGo Reload Pin
- v. E-rebate (TnG Reload Pin) would only send to the customer who is entitled within 10-20 working days after the cleaning service conducted.
- vi. Available for all air conditioner brands.
- vii. Available for across whole Malaysia.
- viii. The price shown for the aircon cleaning service is for residential only.
- ix. Non-residential is subject to service tax SST.

6. PRODUCT DELIVERY

- i. Plug-and-play products will be delivered by a third-party courier service. Products such as Wall Mounted (without installation) and Portable Air-Conditioners (Moveo) will be delivered by an Acson transporter. For customers living in condos or apartments, the goods will be dropped off at the lobby area only. Acson transporter will contact customer before delivery.
- ii. The customer acknowledges and agrees that the delivery dates and times are estimates only. While Acson will make all reasonable efforts to meet agreed delivery dates, Acson shall not be liable for delays caused by circumstances beyond its reasonable control, nor for any indirect or consequential loss or damage resulting from such delays.

7. WALL MOUNTED AIRCOND INSTALLATION

- i. Installation and commissioning indoor and outdoor unit air conditioners with standard accessory.
- ii. Standard Air Conditioners Installation come with:
 - (a) Installation of Indoor Unit
 - (b) Installation of Outdoor unit with bracket
 - (c) Up to 10ft copper piping with 3/8" insulation for inverter & non-inverter
 - (d) Up to 10ft PVC drainage piping (1/2" pipe)
- iii. Above installation charges are only applicable for indoor and outdoor unit installation areas that are accessible.
- iv. Above standard installation does not include the job as below:
 - (a) Dismantling old unit,
 - (b) Conceal piping work, PVC Casing,
 - (c) Wall hacking / coring or any civil work,
 - (d) Power supply wiring, starter & switch.
- v. Any additional job on site during installation such as extra copper piping and drainage piping more than 10ft may incur extra charges separately, a separate quotation will be provided by Acson Authorized Installer.
- vi. Arrangement of installation date/appointment requires 5 working days, and the final installation date is subject to Acson Authorized Installer's availability. Acson will contact you to finalize the installation appointment.
- vii. No installation work on Sunday and Public Holiday.
- viii. Installation must be completed within 4 months of the purchase date.
- ix. Trade in program (for Acson Online Store only) that involves dismantling old unit only apply the unit that is in good working condition.
- x. The free gift awarded from participating in the Trade In Program (for Acson Online Store only) will be sent separately within 14 working days after the installation is completed by Acson Authorized Installer.

8. PERSONAL INFORMATION

i. When making purchases through Acson Ecommerce platforms, you acknowledge that you have read, understood and agreed to our Personal Data Protection Policy, and consent to the collection, processing and/or disclosure of your personal data in accordance with our Personal Data Protection Policy (https://www.acson.com.my/privacy-policy).