

ACSON MONTHLY PROMOTION T&C – SEPTEMBER 2025

1. GENERAL

- (a) The following terms and conditions govern mainly September 2025 Promotion that is made available by Acson Malaysia Sales & Service Sdn Bhd (the “Acson Malaysia”, “we”, “our” or “us”). These Terms and Conditions represent the whole agreement and understanding between Acson Malaysia and the individual or entity who participates in the promotion (“participant”, “customer” or “you”).
- (b) Acson Malaysia reserves the right, in its sole discretion, to change or modify these Terms and Conditions at any time, with or without notice. You are responsible for periodically reading this document to review the then-current terms and conditions to which you are bound.

2. INSTALMENT PAYMENT PLAN – ACSON ONLINE STORE, ACSON OFFICIAL SHOPEE MALL STORE, ACSON OFFICIAL LAZADA MALL STORE

- (a) Instalment payment plans are available for purchases made on the Acson Online Store, Acson Official Store on Shopee, and Acson Official Store on Lazada.
- (b) For purchases via the Acson Malaysia Online Store, customers may opt for a 24-month instalment plan with CIMB or Public Bank (PBB), and a 12-month instalment plan with Maybank (MBB), subject to bank approval and terms.
- (c) Instalment options available on Shopee and Lazada depend on the participating banks and payment providers supported by those platforms and may vary accordingly.
- (d) Instalment eligibility, tenure, and approval are subject to the respective bank’s terms and conditions.
- (e) A minimum purchase amount may be required to qualify for the instalment plan, depending on the bank’s policy.
- (f) Instalment options will be available at checkout for eligible transactions.
- (g) Unless otherwise stated, prices shown in campaign visuals on our online store and marketplaces (Shopee and Lazada) reflect the 24-month instalment plan and may vary depending on selected tenure or payment method.
- (h) Acson Malaysia reserves the right to amend, extend, or terminate this payment plan at any time without prior notice.

3. PRODUCT PROMOTION MECHANISM & PERIOD

i. 【Syioking Malaysia Day Offer!】

Online Store:

- (a) **Syioking Malaysia Day Offer!** voucher mechanisms are stated as below:

- i. **[MINSPEND300]** RM30 OFF, min spend RM300, applicable for Water Heater Series only. This is an unlimited-use voucher for customers.
- ii. **[MINSPEND2000]** RM100 OFF, min spend RM2000, applicable for air conditioners and portable air conditioner only. This is an unlimited-use voucher for customers.
- iii. **[BUNDLEBUY]** RM40 OFF, min spend RM300 and min 2 items purchased, applicable for all lifestyle products and accessories. This is an unlimited-use voucher for customers.
- iv. **[MINSPEND100]** RM10 OFF, min spend RM100, applicable for lifestyle products and accessories. This is an unlimited-use voucher for customers.
- v. **[MINSPEND30]** RM5 OFF, min spend RM30, applicable for lifestyle products and accessories. This is an unlimited-use voucher for customers.
- vi. **[MINSPEND500]** RM20 OFF, min spend RM500, applicable for lifestyle products and accessories. This is an unlimited-use voucher for customers.
- vii. **[MINSPEND1000]** RM30 OFF, min spend RM1000, applicable air conditioners, portable air conditioner, lifestyle products and accessories. This is an unlimited-use voucher for customers.
- viii. **[MINSPEND80]** RM12 OFF, min spend RM80, applicable for lifestyle products and accessories. This is an unlimited-use voucher for customers.
- ix. **[MINSPEND1000AC]** RM40OFF, min spend RM1000, applicable for air conditioners and portable air conditioner only. This is an unlimited-use voucher for customers.

(b) You may find the mentioned vouchers in (a) above on your shopping cart page. Please take note that the voucher is not stackable with other vouchers used.

(c) Acson Gift with Purchase (GWP) is available from 2 September 2025 onwards until 11 September 2025:

- i. Acson Online Store Inverters GWP TNG eWallet Reload PIN RM50 Customer can expect to receive the PIN via their email and WhatsApp phone number within 35 – 40 working days. Customers are strongly advised to check both their email and WhatsApp regularly to avoid missing out on the PIN delivery. It is the customer's sole responsibility to redeem the PIN before its expiry date. Acson will not be held responsible for any unredeemed, expired, or missed PINs, and no reissuance or extension will be entertained under any circumstances.

(d) **Syioking Malaysia Day Offer!** promotion will run from 2 September 2025 onwards until 28 September 2025, whereby any purchases made thereafter shall not be entitled to the promotion.

(e) Free shipping is applicable for all products.

Shopee:

- (a) **Syioking Malaysia Day Offer!** promotion, campaign vouchers and free shipping vouchers are subject to platform approval and/or platform distribution, whereby any purchases made thereafter shall not be entitled to the promotion.
- (b) Acson Gift with Purchase (GWP) available from 2 September 2025 onwards until 11 September 2025:
 - i. Acson Online Store Inverters GWP TNG eWallet Reload PIN RM50
- (c) Referring to (b), to be eligible for the RM50 TNG eWallet Reload PIN, please ensure all the following steps are completed:
 - i. Submit your correct registered email address via Shopee chat by 18 September 2025.
 - ii. Click "Order Received" on Shopee once you've received your order.
 - iii. Once both steps are completed, you can expect to receive the TNG Reload PIN via email and WhatsApp from Acson Malaysia (+603-7964 8200) within 35 to 40 working days.
 - iv. Customers are strongly advised to check both their email and WhatsApp regularly to avoid missing out on the PIN. It is the customer's sole responsibility to redeem the PIN before its expiry date. Acson will not be held liable for any unredeemed or expired PINs, and no replacements or extensions will be entertained under any circumstances.

Lazada:

- (a) **Syioking Malaysia Day Offer!** promotion, campaign vouchers and free shipping vouchers are subject to platform approval and/or platform distribution, whereby any purchases made thereafter shall not be entitled to the promotion.
- (b) Acson Gift with Purchase (GWP) available from 2 September 2025 onwards until 11 September 2025:
 - i. Acson Online Store Inverters GWP TNG eWallet Reload PIN RM50
- (c) Referring to (b), To be eligible for the RM50 TNG eWallet Reload PIN, please ensure all the following steps are completed:
 - i. Submit your correct registered email address via Lazada chat by 18 September 2025.
 - ii. Click "Order Received" on Lazada once you've received your order.
 - iii. Once both steps are completed, you can expect to receive the TNG Reload PIN via email and WhatsApp from Acson Malaysia (+603-7964 8200) within 35 to 40 working days.
 - iv. Customers are strongly advised to check both their email and WhatsApp regularly to avoid missing out on the PIN. It is the customer's sole responsibility to redeem the PIN before its expiry date. Acson will not be held liable for any unredeemed or expired PINs, and no replacements or extensions will be entertained under any circumstances.

4. SHOPEE BRAND MEMBERSHIP PROGRAM – PRODUCT REDEMPTION

- (a) Product redemption under the Shopee Brand Membership Program is available since 5 December 2024.
- (b) Members can redeem the following products listed under the Shopee Membership section of Acson Shopee Malaysia:
 - i. USB Table Fan
 - ii. Aroma Diffuser Speaker (White)
 - iii. Foldable Floor Fan
 - iv. Air Purifier
- (c) The terms and conditions for product redemption are set by Shopee and are subject to amendments at Shopee's discretion without prior notice.
- (d) Members of the Shopee Brand Membership Program are advised to review the membership details, terms, and conditions regularly—both before and after joining the program.

5. **ACSON PREMIER+ CLEANING SERVICE TERMS AND CONDITIONS**

(a) To be eligible for the promotion, customers must register an account and make a valid purchase on our official online store or MyAcson App and apply code **MY68/ MY68AP/ MY68WA/ MY68EM**.

(b) The promotion period is from 01 August 2025 – 30 September 2025.

(c) This promotion is only valid for purchases of cleaning service for wall mounted type or ceiling cassette type on our official online store & MyAcson App.

(d) Purchase Guarantee Benefits:

- i. Guarantee 60 days workmanship.
- ii. Guarantee 8% instant discount for every package purchased.
- iii. Guarantee RM60 TnG Reload Pin for every package purchased.
- iv. Guarantee Extra RM30 TnG Reload Pin for order with 2 units & above.

(e) Service Package Calculation Example:

i. Acson Online Store:

- a. For purchase 1 set of *WM Indoor Only 1.0/1.5HP*:
RM200 – 8% instant discount = **RM184** + RM60 TnG Reload Pin
- b. For purchase 2 sets *WM Indoor Only 1.0/1.5HP*:
2 x (RM200 – 8% instant discount) = **RM 368** + RM120 TnG Reload Pin + RM30 Extra TnGo Reload Pin
- c. For purchase 3 sets *WM Indoor Only 1.0/1.5HP*:
3 x (RM200 – 8% instant discount) = **RM 552** + RM180 TnG Reload Pin + RM30 Extra TnGo Reload Pin

ii. MyAcson App:

- a. For purchase 1 set of *WM Indoor Only 1.0/1.5HP*:
RM200 – 8% instant discount = **RM184** + RM60 TnG Reload Pin
- b. For purchase 2 sets *WM Indoor Only 1.0/1.5HP*:
2 x (RM200 – 8% instant discount – RM10 volume discount) = **RM348** + RM120 TnG Reload Pin + RM30 Extra TnGo Reload Pin
- c. For purchase 3 sets *WM Indoor Only 1.0/1.5HP*:
3 x (RM200 – 8% instant discount – RM10 volume discount) = **RM522** + RM180 TnG Reload Pin + RM30 Extra TnGo Reload Pin

(f) E-rebate (TnG Reload Pin) would only send to the customer who is entitled within 10-20 working days after the cleaning service is conducted.

- (g) Available for all air conditioner brands.
- (h) Available for across whole Malaysia.
- (i) The price shown for the aircon cleaning service is for residential only.
- (j) Non-residential is subject to service tax SST.

6. PRODUCT DELIVERY

- (a) Plug-and-play products will be delivered by a third-party courier service. Products such as Wall Mounted (without installation) and Portable Air-Conditioners (Moveo) will be delivered by an Acson transporter. For customers living in condos or apartments, the goods will be dropped off at the lobby area only. Acson transporters will contact customers before delivery.
- (b) The customer acknowledges and agrees that the delivery dates and times are estimates only. While Acson will make all reasonable efforts to meet agreed delivery dates, Acson shall not be liable for delays caused by circumstances beyond its reasonable control, nor for any indirect or consequential loss or damage resulting from such delays.

7. WALL MOUNTED AIRCOND INSTALLATION

- (a) Installation and commissioning indoor and outdoor unit air conditioners with standard accessories.
- (b) Standard Air Conditioners Installation come with:
 - i. Installation of Indoor Unit
 - ii. Installation of Outdoor unit with bracket
 - iii. Up to 10ft copper piping with 3/8" insulation for inverter & non-inverter
 - iv. Up to 10ft PVC drainage piping (1/2" pipe) Above installation charges are only applicable for indoor and outdoor unit installation areas that are accessible.
- (c) Above installation charges are only applicable for indoor and outdoor unit installation areas that are accessible.
- (d) Above-standard installation does not include the job as below:
 - i. Dismantling old unit,
 - ii. Conceal piping work, PVC Casing,
 - iii. Wall hacking / coring or any civil work,
 - iv. Power supply wiring, starter & switch.
- (e) Any additional job on site during installation such as extra copper piping and drainage piping more than 10ft may incur extra charges separately, a separate quotation will be provided by Acson Authorized Installer.
- (f) Arrangement of installation date/appointment requires 5 working days, and the final installation date is subject to Acson Authorized Installer's availability. Acson will contact you to finalize the installation appointment.
- (g) No installation work on Sunday and Public Holiday.

- (h) Installation must be completed within 4 months of the purchase date.
- (i) Trade in program (for Acson Online Store only) that involves dismantling old units only applies to the unit that is in good working condition.
- (j) The free gift awarded from participating in the Trade In Program (for Acson Online Store only) will be sent separately within 14 working days after the installation is completed by Acson Authorized Installer.

8. PERSONAL INFORMATION

- (a) When making purchases through Acson Ecommerce platforms, you acknowledge that you have read, understood and agreed to our Personal Data Protection Policy, and consent to the collection, processing and/or disclosure of your personal data in accordance with our Personal Data Protection Policy (<https://www.acson.com.my/privacy-policy>).