

**ACSON MALAYSIA “SYIOOOKING INVERTER REBATES”
TERMS AND CONDITIONS**

Schedule to Conditions of Entry

Organiser	Acson Malaysia Sales & Service Sdn. Bhd. 7A, Jalan 13/4, Seksyen 13, 46200 Petaling Jaya, Selangor
Campaign	ACSON MALAYSIA “SYIOOOKING INVERTER REBATES”
Contest Duration	<ol style="list-style-type: none">1. The Contest Period for SYIOOOKING INVERTER REBATES Campaign will commence on 12th September 2025 and ends at 23:59:59 (GMT+8) on 12th December 2025. <u>Syioooking Inverter Rebates Schedule:</u> Rebate Campaign: 12th September 2025 - 12th December 2025 Lucky Draw: 30th December 20252. Any entries received before the opening or after the closing of the contest shall be automatically disqualified.3. The Organiser reserves the right at its absolute discretion to vary, postpone, reschedule and/or extend the Contest Period and/or cancel/terminate the Contest at any time without prior notice.
Eligibility	<ol style="list-style-type: none">1. This Contest is open to all Malaysian citizens and permanent residents of Malaysia (each a “Participant” and collectively, the “Participants”), aged 18 and above as of 1st January 2025. The Organiser reserves the right to request identification documents as proof and for the purpose of verifying the identity of a Participant.2. Non-Malaysian Purchases Are Invalid<ol style="list-style-type: none">a. Only purchases made in Malaysia, with valid Malaysian tax invoices, are eligible for this campaign. Purchases made outside Malaysia or from foreign online platforms are not valid.3. The following groups of persons shall not be eligible to participate in the Contest:-<ol style="list-style-type: none">a. Employees of the Organiser (including its associates and related companies) and their immediate family members (spouse, children, parents, siblings, and their spouses); or

	<p>b. Representatives, employees, staff and/or agents of advertising and/or promotion service providers of the Organiser (including its associated and related companies), and their immediate family members (spouse, children, parents, siblings, and their spouses).</p> <p>4. This rebate program is strictly intended for bona fide end-consumer purchases only. Purchases made under project-based arrangements, bulk procurement, commercial resale, or any transactions conducted by or on behalf of dealers, distributors, contractors, or the Company (including its subsidiaries, affiliates, or related parties) are expressly excluded and shall not be eligible for rebate claims. The Organizer reserves the sole and absolute right to determine, verify, and reject any submissions deemed to fall under the aforementioned exclusions, without prior notice and without any obligation to provide justification.</p>
Method of Participation	<p>To participate in this contest, participants MUST follow the steps below:</p> <p>Step 1: Purchase and install a selected Acson Inverter air-conditioner during the Contest Period.</p> <p>Step 2: Submit an online entry via the official campaign landing page, including:</p> <ul style="list-style-type: none"> ● Personal Information: Full name (as per NRIC), NRIC number, email address, mobile number linked to Touch 'n Go eWallet and TNG eWallet Account Number. ● Purchase Information: Date of purchase, Place of purchase ● Product Information: Model number, Indoor unit serial number and Outdoor unit serial number ● Proof of Purchase: Receipt or Invoice and Warranty Card (Required) <p>Step 3: Receive a Touch 'n Go eWallet rebate based on the purchased product tier.</p> <p>Important:</p> <ul style="list-style-type: none"> ● The name in Touch 'n Go eWallet MUST be similar with the participant name. ● Each indoor and outdoor unit serial number can only be used ONCE throughout the campaign. Duplicate entries using the same serial number will be automatically disqualified. ● The Organiser reserves the right to request supporting documents, including installation reports, warranty registration dates, or installer verification, to confirm that both purchase and installation occurred within the valid period. ● Each unit purchased and installed entitles the participant to one (1) rebate. - Example: 1 unit = 1 rebate, 5 units = 5 rebates (if all valid). ● Rebate eligibility is subject to successful validation of each individual submission. ● Data Submission Confirmation Not Equal to Approval - Submission of a rebate entry does not guarantee eligibility. All entries are subject to verification and validation by the Organiser. Only validated submissions that meet all criteria will be approved for rebate and/or contest entry.

	Only one (1) Lucky Draw entry will be given per participant, based on NRIC , regardless of how many units are purchased or rebates are submitted.
Participation Deadline	<p>Both the purchase and installation of the eligible Acson Inverter air-conditioner unit(s) must be completed within the Contest Period, which is from 12th September 2025 to 12th December 2025 (23:59:59 GMT+8).</p> <p>Submissions for units that are either:</p> <ul style="list-style-type: none"> • Purchased before 12th September 2025, or Installed after 12th December 2025, will be considered ineligible and automatically disqualified. <p>All entries must be received by the Organiser within the registration period.</p> <p>All entries received outside the Contest Period shall be automatically disqualified.</p>
Criteria and Process of Winners' Selection	<p><u>Conditions of Participation</u></p> <ol style="list-style-type: none"> 1. Participants must use their own personal information as stated in the landing page, which must not belong to or be shared with anyone else. To be eligible for the contest, participants must follow all steps outlined in the "Method of Participation" section. 2. The Organiser is not responsible for any technical issues that may result in unsuccessful submissions or failure to receive entries. 3. Each successful rebate submission will automatically qualify the participant for one (1) entry into the Lucky Draw. 4. However, the Lucky Draw is limited to one (1) entry per NRIC, regardless of the number of rebate submissions or units purchased. Multiple entries under the same NRIC will not increase the chance of winning. 5. The Lucky Draw will be conducted after the conclusion of the Contest Period, and winners will be selected at random from all eligible and validated NRIC entries. 6. Participants must ensure that the mobile number provided matches their registered WhatsApp number. Additionally, their inbox settings must allow messages from anyone to ensure they can be contacted if selected as a winner. The Organiser will not be responsible for any failure to reach winners due to incorrect contact details or participant negligence. <p><u>Communication to Winners</u></p> <p>(A) <u>Syioooking Inverter Rebates</u></p> <ol style="list-style-type: none"> 1. Each eligible unit of Acson Inverter air-conditioner that is purchased, installed,

	<p>and submitted via the official campaign landing page will entitle the participant to one (1) Touch 'n Go eWallet rebate, subject to successful verification.</p> <ol style="list-style-type: none"> The rebate amount is determined according to the product tier as outlined in the "Prizes" section. The rebate will be credited directly to the participant's Touch 'n Go eWallet account using the mobile number provided at the time of submission. No further contact will be made with participants for rebate fulfilment, as all required details are captured during the submission process. <p>(B) <u>Lucky Draw Prizes</u></p> <ol style="list-style-type: none"> All Shortlisted Winners will be contacted via email and/or WhatsApp using the contact details provided during the submission process. In the event that a Shortlisted Winner cannot be reached after THREE (3) attempts within TWO (2) weeks, the entry shall be deemed forfeited. The Organiser reserves the right to select the next selected Shortlisted Winners that managed to contact with and has a completed entry as the Winner. All decisions made by the Organiser in relation to this Contest, including but not limited to, shortlisting, Winner selection, prizes and forfeiture of prizes are final. Any correspondence or appeal will not be entertained. The selection of the Winner is subject to the entry eligibility and criteria specified and determined at the Organiser's sole discretion. Winners will be announced/published on Acson Malaysia Official Facebook Page, within ONE (1) month after the end of the Contest Period. 	
Rescheduling Lucky Draw	The Organiser reserves the right to reschedule the Lucky Draw without prior notice due to unforeseen circumstances. In such cases, updated details will be posted on the official campaign platform.	
Prizes	(A) Syioooking Inverter Rebates	
	Product Tier	Rebate Amount (Touch 'n Go eWallet)
	Viento	RM 25
	Reino	RM 50
	Reino+	RM 100
	Avory Premium	RM 150

	<p>**Note: Each qualifying unit must be submitted individually to claim the rebate.</p> <hr/> <p>(B) Lucky Draw Prizes</p> <ul style="list-style-type: none"> ● 3x Nintendo Switch 2 Consoles ● 3x iPad 11-inch (A16 Chip) ● 10x Acson Foldable Floor Fan (AFF10A) ● 5x Acson Air Purifier (AAP30B) ● 10x Air Conditioner Cleaning Service (Acson Premium Service) <p>**Lucky Draw prizes are determined by the Organiser and are:</p> <ul style="list-style-type: none"> ● Non-transferable ● Non-refundable ● Not exchangeable for cash or other items <p><i>The Organiser reserves the right to substitute any prize with another of similar value without prior notice.</i></p>
Date of Claim / Prize Delivery	<p><u>Syioooking Inverter Rebates</u></p> <ol style="list-style-type: none"> 1. Touch 'n Go eWallet credit will be credited within 30 working days after successful validation. 2. The Organiser reserves the right to extend the rebate processing period under exceptional circumstances, and participants will be informed accordingly. 3. Once a rebate has been successfully credited to the Touch 'n Go eWallet account provided during registration, it is considered final. The Organiser will not be liable for claims of non-receipt due to account deactivation, number change, or eWallet misuse by the participant. 4. Prize fulfillment will be managed and executed by the Organizer's appointed agency, Synergy XYZ Marketing Sdn. Bhd. <p><u>Lucky Draw Contest</u></p> <ol style="list-style-type: none"> 1. Winners must claim their prizes within sixty (60) days from the announcement date. Any unclaimed prizes will be forfeited after this period. 2. Prizes cannot be transferred, exchanged, or redeemed by the Participant in any other form or manner out of what has been prescribed by the Organiser.

	<p>3. The Organiser reserves the right to replace any prizes with an equivalent reward if the original prizes offered, for any reason whatsoever, are no longer available.</p> <p>4. The Organiser reserves the right to modify the terms and conditions of the Contest, including prize details and rulings, at any time. Prize delivery may involve filming or photography, and the Organiser may visit the winner's location for prize handover documentation. If the winner does not agree to participate in the filming or photography, the Organiser reserves the right to forfeit the prize and select a new winner.</p> <p>General</p> <p>1. Right to Delay Fulfilment for Verification The Organiser reserves the right to delay rebate or prize fulfilment if any submission is flagged for additional review. Participants will be notified and required to submit further supporting documentation to avoid disqualification.</p> <p>2. No Responsibility for Incorrect Submissions The Organiser shall not be responsible for any rebate or prize fulfilment failure resulting from incorrect or incomplete information submitted by the participant, including wrong serial numbers, mobile numbers, or mismatched names.</p>
Disqualification	<p>General</p> <p>1. The Organizer reserves the right to disqualify any entry if it is found that:</p> <ul style="list-style-type: none"> a. The entry is incomplete, incorrect, damaged, late, or submitted without the required Proof of Participation. b. Fraud or cheating is suspected, including but not limited to manipulation of codes or falsification of data. c. Submissions containing altered, forged, or duplicated documents (e.g., receipts, warranty cards, invoices). d. Any other suspicious activity is deemed inappropriate by the Organizer. <p>2. Touch 'n Go eWallet rebates will only be credited to a mobile number registered under the participant's name. Submissions with mismatched names, reused numbers across different NRICs, or shared accounts may be disqualified without notice. The rebate is strictly non-transferable. Only the individual whose full name and NRIC are provided in the official submission form is eligible to receive the rebate. Third-party claims or nominee rebates will not be accepted.</p> <p>3. Entries that do not comply with the Terms and Conditions that are enforced will be disqualified automatically.</p> <p>4. Participants who are found to be abusing the campaign mechanics, including but not limited to automated submissions, bot-generated entries, or coordinated</p>

	<p>group entries intended to bypass the contest rules, will be disqualified and may be blacklisted from future campaigns.</p> <p>5. The Organizer reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant in the event of a disqualification after a Prize has been awarded.</p>
Fraud Audit	The Organiser reserves the right to conduct audits on submissions and request additional documents to verify the authenticity of any entry. Failure to cooperate may result in disqualification.
Product Purchase	Only purchases from authorised Acson dealers or official platforms are eligible. The Organiser reserves the right to disqualify entries from unauthorised or suspicious sources. This campaign is strictly for end-consumer purchases only. Claims made by dealers, resellers, or third parties purchasing on behalf of others in bulk may be disqualified. The Organiser reserves the right to request proof of end-user installation or residency.
Intellectual Property Rights	<ol style="list-style-type: none"> 1. All entries must be original and not infringe any intellectual property rights owned by any party. Participants may not raise, circulate, reproduce or otherwise furnish, any materials containing intellectual property rights of any other party, including but not limited to copyright, or other proprietary information held by the other party without the prior written permission of the owner of intellectual property rights or proprietary information. 2. The Organizer has the right to use, modify and/or edit such materials or works at its sole discretion and the Participants waives all rights to any compensation for the submitted entries. 3. If you believe your work has been tampered with and displayed in violation of intellectual property rights, please contact the Organizer.
Publicity	By participating in the Contest, participants agree to allow the Organiser to use their name, image, testimonial, and any submitted content for advertising, publicity, and promotional purposes related to the Contest and the Organiser's products. This may include recording and publishing content featuring participants or winners for promotional use, across any media platform, for an indefinite period, without further compensation. Prize acceptance constitutes additional consent for such use.
Indemnity	Each Participant agrees to protect, release and not hold the Organiser and its holding companies, subsidiaries or related companies as stipulated in the Companies Act 2016 ("Acson Malaysia Sales & Service Sdn. Bhd."), directors, officers, staff, agents, sponsors and or it's representative from any losses, rights, claims, actions and damages (including special, indirect and further damages) arising from or incurred as a result of the Participant's participation in the Contest, acceptance of any Prize, and / or use of the Participant's participation and / or similar with this Contest or violation of the Terms and Conditions.

Limitation of Liability	<ol style="list-style-type: none"> 1. Participants in this contest are at their own risk. 2. Organiser, Acson Malaysia Sales & Service Sdn. Bhd., its directors, officers, staff, agents, sponsors and / or representatives shall not be liable for any Participant in respect of any loss or damage etc. incurred, including but not limited to indirect or continuing losses, or for personal injury suffered or suffered by the Participant arising from or in connection with the Participant's participation in this Contest, as well as the redemption and / or use of any Prize won. 3. The Organiser will not be responsible or liable for any loss or damage of whatsoever nature suffered by the Participants in connection with the Contest (including the Participants' failure to participate in the Contest), which may occur or arise as a result of the following events: <ol style="list-style-type: none"> a. Any delay and/or failure in receiving and sending the Contest Entries as a result of any network, communication or system error, interruption and/or failure or outage caused by the participating internet service provider, or the uploading of any materials related to the Contest; and b. Any technical error (including error in notification of Contest Winners), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, the theft, destruction of, and/or unauthorised access to the Contest Entries, or any malfunction of any computer hardware or software whether or not the same is due to viruses, bugs or other causes beyond the Organiser's control. c. Any delays or missing delivery of the prize to the participant or nominee. The Organiser shall not be responsible for any loss or damage to the prize once it has been handed over to the logistics provider. 4. All Participants shall assume full liability and responsibility for any costs incurred due to any accident, injury, damage or claims whether directly or indirectly caused by their participation in the Contest, attending publicity programs or prize presentation ceremony (if applicable) and from the redemption/usage of the Contest Prizes. To the extent permitted by law, the Organiser shall have no liability to the Participants in any respect whatsoever. 5. The Organiser makes no representation and/or warranties with respect to any Contest Prizes, including but not limited to the merchantability, quality or their suitability of the Contest Prizes for any purpose. 6. The Organiser is not responsible for any errors, delays, system issues, or loss caused by third-party platforms, including but not limited to the Touch 'n Go eWallet, hosting websites, internet providers, or payment processors. Any disputes with these third parties shall be resolved by the participant directly with the respective provider.
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Force Majeure	The Organiser shall not be liable for any delay or failure to perform any of its obligations if such delay or failure results from circumstances beyond its reasonable control, including but not limited to natural disasters, strikes, lockdowns, or government restrictions.
Notice under Personal Data Protection Act 2010	<p>The Organizer may collect, process, and disclose Participants' personal data (including but not limited to name, address, contact numbers, and NRIC numbers) to service providers solely for the purpose of administering the Contest and contacting Participants.</p> <p>The collection and processing of personal data will be subject to the Personal Data Protection Act 2010 (PDPA) and the Organizer's Privacy Policy. Personal data may also be used to enhance the campaign experience, personalize interactions, and improve services. Additionally, the Organizer may use your personal information for marketing purposes and campaign information or including updates on products, services, samples, events, or future contests by the Organiser.</p>
General	<ol style="list-style-type: none"> 1. The Organiser, its agents, sponsors and / or representatives will not be liable to fulfill any of their obligations in relation to the Contest and the Terms and Conditions where they are unable to do so due to circumstances beyond their control and shall not be liable to compensate Participants in any way in such circumstances. 2. Any names, trademarks or logos used and / or reproduced in any material (including marketing materials and contests) in connection with this Contest, particularly those relating to Prizes are the property of their respective owners. This Contest and the Organiser have no affiliation, or obtain confirmation or sponsorship from the owner, unless otherwise stated, and the owner is not part of the Acson Malaysia Sales & Service Sdn. Bhd. company. 3. All decisions made by the Organiser regarding campaign mechanics, rebate eligibility, and prize winners are final. No appeals, correspondence, or disputes will be entertained unless officially requested in writing with verified supporting documents. 4. The Organiser reserves the right to change the rebate fulfilment method or e-wallet provider in the event of service disruption or operational limitations with Touch 'n Go. Participants will be informed via the official campaign platform. 5. Participants are not entitled to surrender any rights or sub-contracts of any of the obligations contained herein. The Organiser reserves the right to assign or license all or any part of its rights to any third party as may be determined by the Organiser. The Organiser may initiate legal action for fraudulent claims, and any rebates or prizes disbursed must be returned. 6. The invalidity, legal error, or inability to enforce any of these Contest Terms and Conditions will not affect the continuity of the implementation of the Contest

	<p>Terms and Conditions otherwise. The Terms and Conditions of this Contest shall be construed, administered, and construed in accordance with the laws of Malaysia.</p> <p>7. For any questions or clarifications regarding this contest, participants may reach out to the Organiser using the contact details below: Email: acsonsyioookinginverterrebates@gmail.com</p>
Privacy Notice	<ol style="list-style-type: none"> 1. By participating in any of our Contests, you have agreed to Acson Malaysia Sales & Service Sdn. Bhd. and any Acson Malaysia Sales & Service Sdn. Bhd. group companies and service providers, agents and contractors who provide administrative and business support to us and act on our behalf ("Third Party Appointments") (collectively "Organiser" or "us") to process your personal information submitted in the entry form / online for the purpose of the Contest. This includes disclosing your name to the general public when you become a winner in a competition or participating in our event by publishing your name, photos and other personal information without compensation for advertising and publicity purposes. 2. The Organiser may also use your personal information for the purpose of contacting and sending information or marketing and promotional materials about our products, services, samples, promotions, events or competitions organised by the Organiser. 3. By participating in the Contest, the Participants hereby certifies that all information as provided by them are accurate and that they have read and understood the Organiser's privacy policy notice at https://www.acson.com.my/privacy-policy 4. If you agree to share and disclose the personal information of an individual you intend to refer to the Organizer, you confirm that you have obtained their consent to share their personal information with us and to allow us to contact them. 5. By participating in this campaign, you consent to the Organizer disclosing your identity to the nominee as the person who nominated them. 6. At some point that Organiser may appoint a Third Party to process your personal information. All appointed Third Parties are contractually bound to take reasonable steps to keep the information secure and not to use your personal information in any way other than as stated in any applicable privacy policy or notice. 7. To the extent that permitted by law, you have the right to request access, request a copy, request to update or correct your personal data held by us. <p>All your written requests or inquiries should be addressed to:</p>

	<p>Acson Malaysia Sales & Service Sdn. Bhd. 7A, Jalan 13/4, Seksyen 13, 46200 Petaling Jaya, Selangor.</p> <p>8. Please note that the Organiser requires your personal information to process your entry of the Contest and without the necessary information, we will not be able to process your application.</p> <p>9. For more detail of our privacy practices, please refer to our privacy policy https://www.acson.com.my/privacy-policy We reserve the right to update and amend this privacy notice or our privacy policy from time to time.</p>
Other Terms and Conditions	<p>1. By participating in the Contest, Participants are taken to have read, understood and agreed to be bound by the Contest Terms & Conditions. The Organiser reserves the right to vary and/or delete any of the Contest Terms & Conditions at any time without prior notice to any party and the Participants hereby agree to be bound by such variation and/or deletion.</p> <p>2. The Organiser reserves the right to, at its sole discretion, modify the Contest mechanism, vary, withdraw, suspend or terminate this Contest at any time at its sole without prior notice to any party. For the avoidance of doubt, any variation, withdrawal, suspension or termination of the Contest or any part thereof shall not entitle the Participants to any claim any compensation against the Organiser (in cash or in kind) for any expenses, loss or damage suffered or incurred by the Participants as a direct or indirect result of the act of variation, withdrawal, suspension or termination.</p>
Disputes and Legal Jurisdiction	<p>This Contest and any disputes arising out of or in connection with it shall be governed by and construed in accordance with the laws of Malaysia. Any legal proceedings shall be subject to the exclusive jurisdiction of the courts of Malaysia.</p>

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