Terms & Conditions for Affordable Payment Trade (APT) Plan

1. General

1.1. The following terms and conditions (the "Terms and Conditions" or "Agreement") govern the promotion of "Affordable Payment Trade Plan" (the "Promotion") that is made available by Acson Malaysia Sales & Service Sdn Bhd (the "Acson Malaysia", "we", "our" or "us"). These Terms and Conditions represent the whole agreement and understanding between Acson Malaysia and the individual or entity ("participant", "you" or "your") who participates in the promotion.

1.2. Acson Malaysia reserves the right, in its sole discretion to vary and/or alter the Terms and Conditions of the Campaign at any time without prior notification. Such changes or modifications shall be made effective for all participants upon posting of the modified Terms & Conditions to this web address (URL: https://store.acson.com.my/apt/). Participants are responsible to periodically read this document to review the then current terms and conditions to which you are bound.

1.3. In the event of any inconsistency between these terms and conditions and any brochures, marketing or other promotional materials or communications relating to the Promotion, these Terms and Conditions shall prevail.

2. Promotion Mechanism & Eligibility

2.1. Acson Malaysia APT Plan is open to all consumers with existing credit card holders of the participating banks including Public Bank Berhad ("PBB"), CIMB Malaysia ("CIMB"), and Malayan Banking Berhad ("MBB").

2.2. An individual must have credit card to be able to access and use the APT Plan.

2.3. The following promotions is made to available for Acson Malaysia Dealer's Customer throughout the promotion period and the purchase is limited to Acson online store (URL*:* https://store.acson.com.my/apt/) only. The promotion is not available on any other platforms. The purchase of these promotion packages does not qualify for any on-going promotion.

Promotion:

APT 0% INSTALMENT 60 MONTHS PLAN

Remark:

The 60 Months Plan is only limited to Acson REINO+ (A3WMY-BF) model, all Horsepower (HP), ranging from 1.0HP – 2.5HP.

60 MONTHS PLAN

- Inclusive Installation
- Inclusive **5 times cleaning service (Indoor + Outdoor unit)**
- Inclusive warranty: **5 years (General Parts) + 5 years (Compressor)**

APT 0% INSTALMENT 24 MONTHS PLAN

Remark:

The 24 Months Plan is only limited to Acson REINO+ (A3WMY-BF) model, all Horsepower (HP), ranging from 1.0HP – 2.5HP.

24 MONTHS PLAN

- Inclusive Installation
- Inclusive **2 times cleaning service (Indoor + Outdoor unit)**
- Inclusive warranty: **3 years (General Parts) + 5 years (Compressor)**

3. Aircond Installation:

3.1. Installation and commissioning of indoor and outdoor unit air conditioners with standard accessories.

3.2. Standard Air Conditioners Installation comes with:

3.2.1. Installation of indoor unit
3.2.2. Installation of outdoor unit with bracket
3.2.3. Up to 10ft copper piping
3.2.4. Up to 10ft PVC drainage piping (1/2" pipe)

3.3. The above installation charges are only applicable for indoor and outdoor unit installation areas that are accessible.

3.4. The above standard installation does not include the job as below:

3.4.1. Dismantling old unit,
3.4.2. Conceal piping work, PVC casing,
3.4.3. Wall hacking / coring or any civil work,
3.4.4. Power supply wiring, starter & switch.

3.5. For any additional job on-site during installation, a separate quotation will be provided by Acson Authorizer Installer.

Chargeable for Additional Requirement		
a) Copper pipe & Insulation	1.0 HP	RM 22 / ft
	1.5 HP	RM 22 / ft
	2.0 HP	RM 25 / ft
	2.5 HP	RM 25 / ft
b) PVC Casing/Trunking for copper pipe (6 feet)		RM 45
d) PVC drainpipe		RM 10 / m
e) Dismantle old unit		RM 80
f) Others		Case by Case

3.6. Installation is not available on Sunday & Public Holiday.

3.7. The final installation date will be subjected to availability of contractor. Our customer service representative will contact & arrange the installation date with you.

4. Periodical Cleaning Service

4.1. The preventive cleaning services is provided by the Authorised Service Providers on the understanding that the Product is in good operating condition and subject to the conditions in the limited services warranty terms and conditions.

4.2. The preventive cleaning service is provided in accordance with its cleaning services' policy. Acson Malaysia reserves its right to charge separately to the Customer for the cost of any additional service as deemed necessary. The preventive cleaning services include the following:

4.2.1. Cleaning for filter, indoor blower and drain pan
4.2.2. Use cleaning agent for indoor & outdoor coil
4.2.3. High pressurized cleaning for indoor coil, outdoor coil and drainage systems
4.2.4. Conduct post servicing to make sure the aircond in good condition

4.3. The preventive cleaning service shall be provided at the first (1st) day of every twelfth (12th) month starting from order date. Any reschedule appointment shall be done within thirty (30) days from the initial scheduled appointment to ensure the Product obtains adequate care. The preventive cleaning service appointment which is postponed for a period exceeding thirty (30) days will be cancelled to allow the next coming preventive service to be done performed.

4.4. The Customer shall grant Acson Malaysia or authorised third-party service providers at all reasonable times full access to the Product covered by this Terms and Conditions of the APT Plan. The Customer shall provide adequate working space to permit unhampered access of the Product and Acson Malaysia shall be at liberty to start or stop the product at any time provided that the Customer is informed of Acson Malaysia or authorised third-party service providers' intended actions.

4.5. Any defects observed in any part or parts of the Product shall be reported to the Customer.

4.6. The preventive cleaning services does not include the following:

4.6.1. Supply of accessories and consumable items.
4.6.2. Upgrading of the Product.
4.6.3. Electrical work external to the Product; and/or
4.6.4. Direct supply of electrical wiring from main switch board.

5. Warranty Policies

5.1. All warranty is based on the date of purchase of receipt or invoice. Original copy of the receipt or invoice is required for warranty claim purposes.

5.2. Other terms and conditions stated in the warranty card are still valid.

6. Personal Information

6.1. By purchasing the promotion, you are acknowledgeable and agreeable to the collection, retention, usage and distribution of the personal information (including but not limited to name, NRIC number, telephone number and address) to process and contact you regarding the promotion and for the purpose set out herein.

6.2. Details which consist of personal data provided by participants may be used by Acson Malaysia for the following purposes:

6.2.1. The operations and process in this promotion.
6.2.2. The arrangement of installation service.
6.2.3. Updating our records about customer.
6.2.4. Market research and statistical analysis and surveys with the aim of improving Acson Malaysia products and services; and
6.2.5. For any purposes required by law or regulation.

7. APT 0% Instalment Plan Details:

7.1. The following banks provide 0% interest instalment plans for Acson air conditioner purchases under this promotion:

Bank Instalment	6 Months	12 Months	18 Months	24 Months	60 Months
Maybank	✓	✓	✗	✗	✗
PUBLIC BANK	✓	✓	✓	✓	✓
CIMB BANK	✓	✓	✓	✓	✗

7.2. The instalment plans listed above are subject to each respective bank's terms, conditions, and approval policies.

7.3. The Customer shall be responsible for making all monthly instalment payments to the respective participating banks, as notified or billed by the said banks. The instalment amount payable shall be based on the total sum indicated in the invoice issued by Acson Malaysia.

7.4. All monthly instalments shall be settled via auto debit from the Customer's credit card issued by the respective participating banks. In the event the Customer, as the eligible cardholder, fails to make full payment of any monthly instalment, the unpaid amount shall be added to the Customer's outstanding credit card balance and shall incur finance charges at the prevailing rate, together with any applicable late payment charges. Such charges shall be imposed in accordance with the terms and conditions of the cardholder agreement entered between the Customer and the respective participating banks ("Cardholder Agreement") or any other agreement of similar effect.

7.5. Acson Malaysia shall not be held responsible for any application issues, delays, or rejections arising from the banks' instalment plan processes.