

ACSON MONTHLY PROMOTION T&C – NOVEMBER 2025

1. GENERAL

- (a) The following terms and conditions govern mainly November 2025 Promotion that is made available by Acson Malaysia Sales & Service Sdn Bhd (the “Acson Malaysia”, “we”, “our” or “us”). These Terms and Conditions represent the whole agreement and understanding between Acson Malaysia and the individual or entity who participates in the promotion (“participant”, “customer” or “you”).
- (b) Acson Malaysia reserves the right, in its sole discretion, to change or modify these Terms and Conditions at any time, with or without notice. You are responsible for periodically reading this document to review the then-current terms and conditions to which you are bound.

2. INSTALMENT PAYMENT PLAN – ACSON ONLINE STORE, ACSON SHOPEE OFFICIAL STORE, ACSON LAZADA OFFICIAL STORE, ACSON TIKTOK SHOP OFFICIAL STORE

- (a) Instalment payment plans are available for purchases made on the Acson Online Store, Acson Shopee Official Store, Acson Lazada Official Store, and Acson TikTok Shop Official Store.
- (b) For purchases via the Acson Malaysia Online Store, customers may opt for a 60-month instalment plan with Public Bank (PBB), 24-month instalment plan with CIMB or Public Bank (PBB), and a 12-month instalment plan with Maybank (MBB), subject to bank approval and terms.
- (c) Instalment options available on Shopee, Lazada and TikTok Shop depend on the participating banks and payment providers supported by those platforms and may vary accordingly.
- (d) Instalment eligibility, tenure, and approval are subject to the respective bank’s terms and conditions.
- (e) A minimum purchase amount may be required to qualify for the instalment plan, depending on the bank’s policy.
- (f) Instalment options will be available at checkout for eligible transactions.
- (g) Unless otherwise stated, prices shown in campaign visuals on our online store and marketplaces (Shopee, Lazada, and TikTok Shop) reflect the 24-month instalment plan and may vary depending on selected tenure or payment method.
- (h) Acson Malaysia reserves the right to amend, extend, or terminate this payment plan at any time without prior notice.

3. PRODUCT PROMOTION MECHANISM & PERIOD

Online Store:

- (a) **Year End Sale, Mega Chill** voucher mechanisms are stated as below:
 - i. **[MINSPEND200]** RM40 OFF, min spend RM200, applicable for Water Heater series only. This is an unlimited-use voucher for customers.
 - ii. **[MINSPEND2000]** RM200 OFF, min spend RM2000, applicable for air conditioners and portable air conditioner only. This is an unlimited-use voucher for customers.

- iii. **[MINSPEND1000AC]** RM100 OFF, min spend RM1000, applicable for air conditioners and portable air conditioner only. This is an unlimited-use voucher for customers.
- iv. **[PPBUNDLEBUY]** RM50 OFF, min spend RM300 and min 2 items purchased, applicable for all lifestyle products and accessories. This is an unlimited-use voucher for customers.
- v. **[ACBUNDLEBUY]** RM200 OFF for 2 units purchased, RM300 OFF for 3 units, RM400 OFF for 4 units, or RM500 OFF for 5 units with a min spend of RM2,000–RM5,000. Applicable for air conditioners only. This is an unlimited-use voucher for customers.
- vi. **[MINSPEND80]** RM12 OFF, min spend RM80, applicable for lifestyle products and accessories. This is an unlimited-use voucher for customers.
- vii. **[BUYMINIFAN]** RM15 OFF, min spend RM50, applicable for Mini USB Table Fan only. This is an unlimited-use voucher for customers.
- viii. **[BUYFAN]** RM30 OFF, min spend RM200, applicable for Foldable Floor Fan only. This is an unlimited-use voucher for customers.
- ix. **[BUYDEHUMIDIFIER]** RM30 OFF, min spend RM200, applicable for Dehumidifier series only. This is an unlimited-use voucher for customers.
- x. **[BUYAIRPURIFIER]** RM30 OFF, min spend RM100, applicable for Air Purifier series only. This is an unlimited-use voucher for customers.
- xi. **[BUYHANDHELDIRON]** RM20 OFF, min spend RM100, applicable for Handheld Garment Iron only. This is an unlimited-use voucher for customers.

(b) You may find the mentioned vouchers in (a) above on your shopping cart page. Please take note that the voucher is not stackable with other vouchers used.

(c) Acson Gift with Purchase (GWP) available from 1 November 2025 onwards until 30 November 2025:

i. **Acson Online Store Portable Air Conditioner (Wi-Fi MOVEO) GWP Foldable Floor Fan**

Customers who purchase a Portable Air Conditioner from the Acson Online Store will receive a complimentary Foldable Floor Fan as a GWP. The GWP Foldable Floor Fan will be delivered separately within **30 working days** from the delivery date of the purchased Portable Air Conditioner unit.

(d) Acson Gift with Purchase (GWP) available from 3 November 2025 onwards until 30 November 2025:

i. **Acson Online Store Desktop Air Purifier GWP Air Purifier Filter**

Customers who purchase a Desktop Air Purifier from the Acson Online Store will receive a complimentary HEPA Filter for Desktop Air Purifier filter as a GWP. The GWP HEPA Filter for Desktop Air

Purifier will be delivered together with the purchased Desktop Air Purifier unit.

- (e) **Year End Sale, Mega Chill** promotion will run from 3 November 2025 onwards until 30 November 2025, whereby any purchases made thereafter shall not be entitled to the promotion.
- (f) Free shipping is applicable for all products.

Shopee:

- (a) **Year End Sale, Mega Chill** promotion, campaign vouchers and free shipping vouchers are subject to platform approval and/or platform distribution, whereby any purchases made thereafter shall not be entitled to the promotion.

- (b) Acson Gift with Purchase (GWP) available from 1 November 2025 onwards until 30 November 2025:

- i. **Acson Shopee Official Store Portable Air Conditioner (Wi-Fi MOVEO) GWP Foldable Floor Fan**

- Customers who purchase a Portable Air Conditioner from the Acson Shopee Official Store will receive a complimentary Foldable Floor Fan as a GWP. The GWP Foldable Floor Fan will be delivered separately within **30 working days** from the delivery date of the purchased Portable Air Conditioner unit.

- (c) Acson Gift with Purchase (GWP) available from 3 November 2025 onwards until 30 November 2025:

- i. **Acson Shopee Official Store Desktop Air Purifier GWP Air Purifier Filter**

- Customers who purchase a Desktop Air Purifier from the Acson Shopee Official Store will receive a complimentary HEPA Filter for Desktop Air Purifier filter as a GWP. The GWP HEPA Filter for Desktop Air Purifier will be delivered together with the purchased Desktop Air Purifier unit.

Lazada:

- (a) **Year End Sale, Mega Chill** promotion, campaign vouchers and free shipping vouchers are subject to platform approval and/or platform distribution, whereby any purchases made thereafter shall not be entitled to the promotion.

- (b) Acson Gift with Purchase (GWP) available from 1 November 2025 onwards until 30 November 2025:

- i. **Acson Lazada Official Store Desktop Air Purifier (Wi-Fi MOVEO) GWP Air Purifier Filter**

- Customers who purchase a Portable Air Conditioner from the Acson Lazada Official Store will receive a complimentary Foldable Floor Fan as a GWP. The GWP Foldable Floor Fan will be delivered separately within **30 working days** from the delivery date of the purchased Portable Air Conditioner unit.

(c) Acson Gift with Purchase (GWP) available from 3 November 2025 onwards until 30 November 2025:

i. **Acson Lazada Official Store Desktop Air Purifier GWP Air Purifier Filter**

Customers who purchase a Desktop Air Purifier from the Acson Lazada Official Store will receive a complimentary HEPA Filter for Desktop Air Purifier filter as a GWP. The GWP HEPA Filter for Desktop Air Purifier will be delivered together with the purchased Desktop Air Purifier unit.

TikTok Shop:

(a) **Year End Sale, Mega Chill** promotion, campaign vouchers and free shipping vouchers are subject to platform approval and/or platform distribution, whereby any purchases made thereafter shall not be entitled to the promotion.

(b) Acson Gift with Purchase (GWP) available from 1 November 2025 onwards until 30 November 2025:

i. **Acson TikTok Shop Official Store Portable Air Conditioner (Wi-Fi MOVEO) GWP Foldable Floor Fan**

Customers who purchase a Portable Air Conditioner from the Acson TikTok Shop Official Store will receive a complimentary Foldable Floor Fan as a GWP. The GWP Foldable Floor Fan will be delivered separately within **30 working days** from the delivery date of the purchased Portable Air Conditioner unit.

(c) Acson Gift with Purchase (GWP) available from 3 November 2025 onwards until 30 November 2025:

i. **Acson TikTok Shop Official Store Desktop Air Purifier GWP Air Purifier Filter**

Customers who purchase a Desktop Air Purifier from the Acson TikTok Shop Official Store will receive a complimentary HEPA Filter for Desktop Air Purifier filter as a GWP. The GWP HEPA Filter for Desktop Air Purifier will be delivered together with the purchased Desktop Air Purifier unit.

4. SHOPEE BRAND MEMBERSHIP PROGRAM – PRODUCT REDEMPTION

(a) Product redemption under the Shopee Brand Membership Program is available since 5 December 2024.

(b) Members can redeem the following products listed under the Shopee Membership section of Acson Shopee Malaysia:

- i. USB Table Fan
- ii. Foldable Floor Fan
- iii. Air Purifier

(c) The terms and conditions for product redemption are set by Shopee and are subject to amendments at Shopee's discretion without prior notice.

(d) Members of the Shopee Brand Membership Program members are advised to review the membership details, terms, and conditions regularly—both

before and after joining the program.

5. **ACSON PREMIER+ CLEANING SERVICE TERMS AND CONDITIONS**

- (a) To be eligible for the promotion, customers must register an account and make a valid purchase on our official online store or MyAcson App and apply code **YES11/ YES11AP/ YES11WA/ YES11EM**.
- (b) The promotion period is from 01 November 2025 – 30 November 2025.
- (c) This promotion is only valid for purchases of cleaning service for wall mounted or ceiling cassette type on Acson Online Store & MyAcson App.
- (d) Purchase Guarantee Benefits:
 - i. Guarantee 60 days workmanship.
 - ii. Guarantee RM90 instant discount for every package purchased.
 - iii. Guarantee Extra RM10 TnG Reload Pin for order with 2 units & above.
- (e) Service Package Calculation Example:
 - i. Acson Online Store:
 - a. For purchase 1 set of *WM Indoor Only 1.0/1.5HP*:
RM200 – RM90 instant discount = **RM110**
 - b. For purchase 2 sets *WM Indoor Only 1.0/1.5HP*:
2 x (RM200 – RM90 instant discount) = **RM 220** + RM10 Extra TnG Reload Pin
 - c. For purchase 3 sets *WM Indoor Only 1.0/1.5HP*:
3 x (RM200 – RM90 instant discount) = **RM 330** + RM10 Extra TnG Reload Pin
 - ii. MyAcson App:
 - a. For purchase 1 set of *WM Indoor Only 1.0/1.5HP*:
RM200 – RM90 instant discount = **RM110**
 - b. For purchase 2 sets *WM Indoor Only 1.0/1.5HP*:
2 x (RM200 – RM90 instant discount – RM10 volume discount) = **RM200** + RM10 Extra TnG Reload Pin
 - c. For purchase 3 sets *WM Indoor Only 1.0/1.5HP*:
3 x (RM200 – RM90 instant discount – RM10 volume discount) = **RM300** + RM10 Extra TnG Reload Pin
- (f) The TnG eWallet Credit would only send to the customer who is entitled within 10-20 working days after the cleaning service is conducted.
- (g) Available for all air conditioner brands.
- (h) Available for across whole Malaysia.
- (i) The price shown for the aircon cleaning service is for residential only.

- (j) Non-residential is subject to service tax SST.

6. PRODUCT DELIVERY

- (a) Plug-and-play products will be delivered by a third-party courier service. Products such as Wall Mounted (without installation) and Portable Air-Conditioners (Wi-Fi MOVEO) will be delivered by Acson transporters. For customers living in condos or apartments, the goods will be dropped off at the lobby area only. Acson transporters will contact customers before delivery.
- (b) The customer acknowledges and agrees that the delivery dates and times are estimates only. While Acson will make all reasonable efforts to meet agreed delivery dates, Acson shall not be liable for delays caused by circumstances beyond its reasonable control, nor for any indirect or consequential loss or damage resulting from such delays.

7. WALL MOUNTED AIRCOND INSTALLATION

- (a) Installation and commissioning indoor and outdoor unit air conditioners with standard accessories.
- (b) Standard Air Conditioners Installation come with:
 - i. Installation of Indoor Unit
 - ii. Installation of Outdoor unit with bracket
 - iii. Up to 10ft copper piping with 3/8" insulation for inverter & non-inverter
 - iv. Up to 10ft PVC drainage piping (1/2" pipe) Above installation charges are only applicable for indoor and outdoor unit installation areas that are accessible.
- (c) Above installation charges are only applicable for indoor and outdoor unit installation areas that are accessible.
- (d) Above-standard installation does not include the job as below:
 - i. Dismantling old unit,
 - ii. Conceal piping work, PVC Casing,
 - iii. Wall hacking / coring or any civil work,
 - iv. Power supply wiring, starter & switch.
- (e) Any additional job on site during installation such as extra copper piping and drainage piping more than 10ft may incur extra charges separately, a separate quotation will be provided by Acson Authorized Installer.
- (f) Arrangement of installation date/appointment requires 5 working days, and the final installation date is subject to Acson Authorized Installer's availability. Acson will contact you to finalize the installation appointment.
- (g) No installation work on Sunday and Public Holiday.
- (h) Installation must be completed within 4 months of the purchase date.
- (i) Trade in program (for Acson Online Store only) that involves dismantling old units only applies to the unit that is in good working condition.
- (j) The free gift awarded from participating in the Trade In Program (for Acson Online Store only) will be sent separately within 14 working days after the installation is completed by Acson Authorized Installer.

8. PERSONAL INFORMATION

When making purchases through Acson Ecommerce platforms, you acknowledge that you have read, understood and agreed to our Personal Data Protection Policy, and consent to the collection, processing and/or disclosure of your personal data in accordance with our Personal Data Protection Policy (<https://www.acson.com.my/privacy-policy>).