ACSON MONTHLY PROMOTION T&C – NOVEMBER 2026

1. **GENERAL**

(a) The following terms and conditions govern mainly November 2026 Promotion that is made available by Acson Malaysia Sales & Service Sdn Bhd (the "Acson Malaysia", "we", "our" or "us"). These Terms and Conditions represent the whole agreement and understanding between Acson Malaysia and the individual or entity who participates in the promotion ("participant", "customer" or "you").

(b) Acson Malaysia reserves the right, in its sole discretion, to change or modify these Terms and Conditions at any time, with or without notice. You are responsible for periodically reading this document to review the then-current terms and conditions to which you are bound.

2. **INSTALMENT AND BUY NOW PAY LATER PAYMENT OPTIONS – ACSON ONLINE STORE, ACSON SHOPEE OFFICIAL STORE, ACSON LAZADA OFFICIAL STORE, ACSON TIKTOK SHOP OFFICIAL STORE**

(a) Instalment and Buy Now Pay Later (BNPL) payment options are available for purchases made on the Acson Online Store, Acson Shopee Official Store, Acson Lazada Official Store, and Acson TikTok Shop Official Store.

(b) For purchases made via the Acson Online Store, customers may opt for up to a 60-month instalment plan with Public Bank (PBB), up to a 24-month instalment plan with CIMB, Public Bank (PBB), Hong Leong Bank (HLB), RHB Bank, AmBank, Standard Chartered Bank, or HSBC, and up to a 12-month instalment plan with Maybank (MBB), subject to bank approval and applicable terms and conditions.

(c) For purchases made via the Acson Online Store, customers may also choose BNPL plan of up to a 24-month with Spay Later, or up to a 12-month BNPL plan with Grab PayLater or Atome, subject to merchant approval and applicable terms and conditions.

(d) Instalment and BNPL options available on Shopee, Lazada and TikTok Shop depend on the participating banks and payment providers supported by each platform and may vary.

(e) Eligibility, approval, tenure, and minimum purchase thresholds are subject to the respective bank or BNPL provider's policies and terms.

(f) Instalment and BNPL options will be available at checkout for eligible transactions.

(g) Unless otherwise stated, prices shown in campaign visuals are based on a 60-month instalment/BNPL plan for Acson Online Store and a 24-month instalment/BNPL plan for Acson marketplaces (Shopee, Lazada, and TikTok Shop). Prices may vary depending on the selected tenure or payment method.

(h) Customers acknowledge that participating banks or BNPL providers may impose additional fees, finance charges, or penalties for late payments, which shall be borne solely by the customer.

(i) Acson Malaysia shall not be held liable for any rejected applications, delays, or payment issues arising from the bank or BNPL provider.

(j) Acson Malaysia reserves the right to amend, extend, or terminate this payment plans at any time without prior notice.

3. PRODUCT PROMOTION MECHANISM & PERIOD

1) 【Year End Sale】

Acson Online Store:

(a) Acson Gift with Purchase (GWP) available from 1 November 2026 onwards until 30 November 2026:

i. **Acson Online Store Desktop Air Purifier (ADP10B) GWP Replacement Filter**

Customers who purchase an ADP10B from the Acson Online Store will receive a complimentary Replacement Filter as a GWP. The GWP Replacement Filter will be delivered together with the ADP10B unit.

ii. **Acson Online Store Dehumidifier (APD35B) GWP Replacement Filter**

Customers who purchase an APD35B from the Acson Online Store will receive a complimentary Replacement Filter as a GWP. The GWP Replacement Filter will be delivered together with the APD35B unit.

iii. **Acson Online Store Inverter Series Aircond GWP Handheld Fan (AHF02A)**

Customers who purchase any Inverter Series Aircond unit (all HP models, with or without installation) from the Acson Online Store will receive a complimentary AHF02A as a GWP. The GWP AHF02A will be delivered separately within 30 working days from the delivery or installation date of the purchased Inverter Series Aircond unit.

(b) **Year End Sale** promotion will run from 1 November 2026 onwards until 30 November 2026, whereby any purchases made thereafter shall not be entitled to the promotion.

(c) Free shipping is applicable for all products.

Shopee/Lazada/TikTok Shop:

(a) Acson Gift with Purchase (GWP) available from 1 November 2026 onwards until 30 November 2026:

i. **Acson Shopee/Lazada/TikTok Shop Official Store Desktop Air Purifier (ADP10B) GWP Replacement Filter**

Customers who purchase an ADP10B from the Acson Shopee/Lazada/TikTok Shop Official Store will receive a complimentary Replacement Filter as a GWP. The GWP Replacement Filter will be delivered together with the ADP10B unit.

ii. **Acson Shopee/Lazada/TikTok Shop Official Store Dehumidifier (APD35B) GWP Replacement Filter**

Customers who purchase an APD35B from the Acson Shopee/Lazada/TikTok Shop Official Store will receive a complimentary Replacement Filter as a GWP. The GWP Replacement Filter will be delivered together with the APD35B unit.

iii. **Acson Shopee/Lazada/TikTok Shop Official Store Inverter Series Aircond GWP Handheld Fan (AHF02A)**

Customers who purchase any Inverter Series Aircond unit (all HP models, with or without installation) from the Acson Shopee/Lazada/TikTok Shop Official Store will receive a complimentary AHF02A as a GWP. The GWP AHF02A will be delivered separately within 30 working days from the delivery or installation date of the purchased Inverter Series Aircond unit.

4. VOUCHER MECHANISM

(a) **Acson Online Store** November 2026 voucher mechanisms are stated below:

i. **[NEWBUYER]** RM12 OFF, min spend RM80, applicable for lifestyle products and accessories only. This is an unlimited-use voucher for first time customers only.

ii. **[MINSPEND100]** RM12 OFF, min spend RM100, applicable for lifestyle products and accessories only. This is an unlimited-use voucher for customers.

iii. **[MINSPEND50]** RM5 OFF, min spend RM50, applicable for lifestyle products and accessories only. This is an unlimited-use voucher for customers.

iv. **[MINSPEND1000]** RM200 OFF, min spend RM1000, applicable for air conditioners and portable air conditioner only. This is a limited-time, unlimited-use voucher for customers.

v. **[LIFESTYLEBUNDLEBUY]** RM80 OFF, min spend RM300 and min 2 items purchased, applicable for lifestyle products and accessories only. This is an unlimited-use voucher for customers.

vi. **[ACLIMITEDBUNDLEBUY2]** RM750 OFF, min purchase of 2 units air conditioner and/or portable air conditioner per order. This is an unlimited-use voucher for customers.

vii. **[ACLIMITEDBUNDLEBUY3]** RM120 OFF, min purchase of 3 units air conditioner and/or portable air conditioner per order. This is an unlimited-use voucher for customers.

viii. **[DIGITALWATERHEATER]** RM200 OFF, min spend RM500, applicable for digital water heater series only. This is a limited-time, unlimited-use voucher for customers.

ix. **[DEHUMIDIFIER]** RM50 OFF, min spend RM100, applicable for Desktop Air Purifier (ADP10B) only. This is a limited-time, unlimited-use voucher for customers.

x. **[EVORANEWLAUNCH]** RM450 OFF, min spend RM1000, applicable for Evora Inverter Series Aircond (all HP) only. This is a limited-time, unlimited-use voucher for customers.

(b) You may find the mentioned vouchers in (a) above on your shopping cart page. Please take note that the voucher is not stackable with other vouchers used.

(c) **Acson Shopee/Lazada/TikTok Shop Official Store** promotion, campaign vouchers and free shipping vouchers are subject to platform approval and/or platform distribution, whereby any purchases made thereafter shall not be entitled to the promotion.

5. SHOPEE BRAND MEMBERSHIP PROGRAM – PRODUCT REDEMPTION

(a) Product redemption under the Shopee Brand Membership Program is available since 5 December 2024.
(b) The terms and conditions for product redemption are set by Shopee and are subject to amendments at Shopee's discretion without prior notice.
(c) Members of the Shopee Brand Membership Program members are advised to review the membership details, terms, and conditions regularly—both before and after joining the program.

6. ACSON PREMIER+ CLEANING SERVICE TERMS AND CONDITIONS

(a) To be eligible for the promotion, customers must register an account and make a valid purchase on our official online store or MyAcson App and apply code **4NOV26/NOV26AP/NOV26WA/NOV26EM.**
(b) The customer will be joining the campaign automatically when the promo code is applied in the order.
(c) The promotion period is from 01 November 2026 – 30 November 2026.
(d) This promotion is only valid for purchases of cleaning service for wall mounted or ceiling cassette type on Acson Online Store & MyAcson App.
(e) Purchase Guarantee Benefits:
    i. Guarantee 60 days workmanship.
    ii. Guarantee RM40 instant discount for every package purchased.
    iii. Guarantee triple loyalty point for every order made (RM1 = 3 points).

(f) Guarantee free items when purchase either one platforms:

i. Acson Online Store:

a. Customers who purchase two (2) or more aircond cleaning service packages, regardless of HP category or package type (Indoor Only or Indoor & Outdoor), will be entitled to **one (1) FREE WM ID Only Cleaning Service (1.0/1.5HP)**, subject to the following conditions:
    - **Ceiling Cassette Packages:** Customers who purchase Ceiling Cassette cleaning service packages are also eligible for the **FREE WM ID Only Service.**
    - **Alternative Reward:** If the customer does not have a third aircond unit requiring servicing, the FREE service will be replaced with RM100 TnG eWallet Cashback.

*Note: The FREE service must be serviced on the **same day** and at the **same location** as the other units. Customers are entitled to either the **FREE service or RM100 TnG eWallet Cashback, but not both.***

ii. MyAcson App:

a. For Customers who purchase two (2) or more aircond cleaning service packages, regardless of HP category or package type (Indoor Only or Indoor & Outdoor), will be entitled to an additional RM100 TnG eWallet Cashback.

(g) Service Package Calculation Example:

i. Acson Online Store

a. For purchase 1 set of *WM Indoor Only 1.0/1.5HP:*
RM200 – RM40 instant discount
= RM160 + 480 loyalty points

b. For purchase 2 sets *WM Indoor Only 1.0/1.5HP:*
2 x (RM200 – RM40 instant discount)
= RM320 + 960 loyalty points + free WM Indoor Only - 1/1.5HP service

c. For purchase
2 sets *WM Indoor Only 1.0/1.5HP*
1 set of *WM Indoor + Outdoor 2.0 - 3.0HP:*
(RM400 + RM280) + (3 x RM40 instant discount)
= **RM560 + 1680 loyalty points + free WM Indoor Only - 1/1.5HP service**

ii. MyAcson App

a. For purchase 1 set of *WM Indoor Only 1.0/1.5HP:*
RM200 – RM40 instant discount
= RM160 + 480 loyalty points

b. For purchase 2 sets *WM Indoor Only 1.0/1.5HP:*
2 x (RM200 – RM40 instant discount – RM10 volume discount)
= RM300 + 900 loyalty points + *free TnG eWallet Cashback RM100*

c. For purchase
2 sets *WM Indoor Only 1.0/1.5HP*
1 set of *WM Indoor + Outdoor 2.0 - 3.0HP:*
2x (RM200 – RM10 volume discount) + RM280 – (3 x RM40 instant discount)
= **RM540 + 1620 loyalty points + *free TnG eWallet Cashback RM100***

(h) The TnG eWallet Cashback will be credited directly to eligible customers within 10-20 working days after the completion of aircond cleaning service.

(i) Available for all air conditioner brands.

(j) Available for across whole Malaysia.

(k) The price shown for the aircon cleaning service is for residential only.

(l) Non-residential is subject to service tax SST.

7. PRODUCT DELIVERY

(a) Plug-and-play products will be delivered by a third-party courier service. Products such as Wall Mounted (without installation) and Portable Air-Conditioners (Wi-Fi MOVEO) will be delivered by Acson transporters. For customers living in condos or apartments, the goods will be dropped off at the lobby area only. Acson transporters will contact customers before delivery.

(b) The customer acknowledges and agrees that the delivery dates and times are estimates only. While Acson will make all reasonable efforts to meet agreed delivery dates, Acson shall not be liable for delays caused by circumstances beyond its reasonable control, nor for any indirect or consequential loss or damage resulting from such delays.

8. WALL MOUNTED AIRCOND INSTALLATION

(a) Installation and commissioning indoor and outdoor unit air conditioners with standard accessories.

(b) Standard Air Conditioners Installation come with:

i. Installation of Indoor Unit
ii. Installation of Outdoor unit with bracket
iii. Up to 10ft copper piping with 3/8" insulation for inverter & non-inverter
iv. Up to 10ft PVC drainage piping (1/2" pipe) Above installation charges are only applicable for indoor and outdoor unit installation areas that are accessible.

(c) Above installation charges are only applicable for indoor and outdoor unit installation areas that are accessible.

(d) Above-standard installation does not include the job as below:

i. Dismantling old unit,
ii. Conceal piping work, PVC Casing,
iii. Wall hacking / coring or any civil work,
iv. Power supply wiring, starter & switch.

(e) Any additional job on site during installation such as extra copper piping and drainage piping more than 10ft may incur extra charges separately, a separate quotation will be provided by Acson Authorized Installer.

(f) Arrangement of installation date/appointment requires 5 working days, and the final installation date is subject to Acson Authorized Installer's availability. Acson will contact you to finalize the installation appointment.

(g) No installation work on Sunday and Public Holiday.

(h) Installation must be completed within 4 months of the purchase date.

(i) Trade in program (for Acson Online Store only) that involves dismantling old units only applies to the unit that is in good working condition.

(j) The free gift awarded from participating in the Trade In Program (for Acson Online Store only) will be sent separately within 30 working days after the installation is completed by Acson Authorized Installer.

9. PERSONAL INFORMATION

When making purchases through Acson Ecommerce platforms, you acknowledge that you have read, understood and agreed to our Personal Data Protection Policy, and consent to the collection, processing and/or disclosure of your personal data in accordance with our Personal Data Protection Policy (https://www.acson.com.my/privacy-policy).